Vendor Solutions
Office Automation

OUR COMPANY

The United Solutions Company (USC) is a Credit Union Service Organization (CUSO) founded in 1983 with its headquarters in Tallahassee, Florida. USC has two fully replicated data centers, clients in 30-states, and hosts multiple core data processing systems for credit unions. USC is proud to be the first CUSO in the State of Florida.

Vendor Solutions, our hosted automated due diligence program, meeting all compliance standards and is backed by compliance industry experts.

WHY CHOOSE US

Easy To Use • Real-Time Risk Management
Improved Efficiency • Reduced Costs

Vendor due diligence is becoming increasingly important, especially in the financial industry. Auditors are taking a closer look at not only your company, but the company you keep. Effective vendor management programs protect your institution by ensuring your vendors are adhering to all applicable compliance requirements.

OUR SERVICES

VENDOR DASHBOARD

The Vendor Solutions Dashboard provides information about the health of your third-party contracts, specifically those that need attention.

VENDOR TABS

The Vendor Tab allows you to efficiently manage third party vendor relationships, upload contracts, set due dates and more.

AUTOMATED RISK MANAGEMENT

Each vendor is given a risk score using an algorithm that calculates based on vendor importance, information provided, and your own due diligence.

AUTOMATIC ALERTS AND NOTICES

The alerts and notices section allows you to easily see contracts that are coming due, those that are incomplete, and vendors you have flagged.

WIDE RANGE OF REPORTS

Pull reports based on contract expiration dates, review dates, risk scores, decision makers, renewal dates and more

ADDITIONAL PORTALS AVAILABLE

VendorSolutions.org now has two additional portals, IT and Client facing. The additional features are listed on the back.

Vendor Solutions

ADDITIONAL FEATURES

Client Maintenance

- ✅ Store & Manage Client Contracts
- ✅ Store & Manage Policies
- ✅ Create Reports
- ✅ Maintain Audit and Compliance

IT Maintenance

- ✅ Create Maintenance tickets
- ✅ Log all products and devices
- ✅ Create incidence reports
- ✅ Scheduled Maintenance Calendar

TESTIMONIALS

> We are currently using USC to manage our firewall, host our email, provide Vendor Management, and Board Reports software. USC backs up our servers nightly into the cloud and provides us with a report each morning to relay the success of the backup. In addition, they are an invaluable resource when we have a technical question. They provide guidance when we need to purchase equipment and find us better pricing on IT equipment.

- Lisa Connell, CEO
Mesquite Credit Union