

# REMOTE Data Processing



## OUR COMPANY

The United Solutions Company (USC) is a Credit Union Service Organization (CUSO) founded in 1983 with its headquarters in Tallahassee, Florida. USC has two fully replicated data centers, clients in 30-states, and hosts multiple core data processing systems for credit unions. USC is proud to be the first CUSO in the State of Florida.

## WHY CHOOSE US

**Remain In-house but Outsource Your Data Processing • Reduce Operating Expenses • Tangible, Bottom-Line Benefits • Improved Efficiency • Take Advantage of Knowledgeable Support Staff • Acquire 35+ Years Experience in Core Data Processing**

The cost of our service is less than you would pay for a single employee per month, and our staff is available and working for you from 6:00 am to Midnight, Monday-Friday. (Saturday hours are also available.)

## BENEFITS OF REMOTE DATA PROCESSING:

- 1 Credit union has control with IH system, yet has the benefits of an online system.
- 2 Secure VPN connection.
- 3 Daily processing performed by USC.
- 4 Another level of support for our core systems - USC acts as a “safety net” and an “extension” of the credit union.
- 5 USC staffing is available from the hours 5:30am – 11:59pm EST.
- 6 Access to USC’s Client Support Group.
- 7 Programmed Support.
- 8 No training costs in the IT Department.
- 9 No additional employee salaries and benefits, needed.
- 10 No staffing issues in the event of an accident or illness.

## FIVE DAY PROCESSING VS SEVEN DAY PROCESSING:

- 1 Ease of balancing - Ex: roll date on Friday, processed on Monday. Member looks at history and dates/status can be confusing.
- 2 Member statements are easier to follow transactions.
- 3 Reduces “special” calendar dates.
- 4 USC has all RDP clients using 7 day for consistency.
- 5 Month end jobs are run on the last day of each month.
- 6 Set up of jobs are easier and reduces maintenance.

## DATA PROCESSING CAN INCLUDE:

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- ✔ ACH
- ✔ ACCOUNT PURGING
- ✔ ATM
- ✔ BACKUPS
- ✔ CERTIFICATES
- ✔ DAYENDS
- ✔ IRS REPORTING
- ✔ MONTH-END PROCESSING
- ✔ NOTICES TO MEMBERS
- ✔ NOTICES
- ✔ QUARTER-END PROCESSING
- ✔ REPORTS - PUSHED TO OPTICAL
- ✔ SHARE DRAFTS
- ✔ STATEMENT PROCESSING
- ✔ START DAYS
- ✔ YEAR-END PROCESSING

## JOE ALICEA

*Senior VP, Guardians Credit Union*

“Our relationship with United Solutions began several years ago with Remote Data Processing. Then United Solutions became responsible for hosting our email services, daily backup of our network resources, Check21 processing, and other products. United Solutions is always looking for the best technology solutions for their clients and we are fortunate that we can take advantage of their buying power. By partnering with United Solutions it’s like we added an entire Department to our organization and at a fraction of the cost.”

## LISA CONNELL

*CEO, Mesquite Credit Union*

“United Solutions has helped us take technology to the next level by allowing our credit union staff to focus on our technology plan rather than on daily processing. With USC as our technology partner, it’s now easy to add a new product or enhance an existing one. United Solutions understands our strategic vision and recommends innovative ideas to achieve it. They also provide an in-depth level of disaster recovery service with state-of-the-art technology.”