

COLLECTIONS

Office Automation



OUR COMPANY

The United Solutions Company (USC) is a Credit Union Service Organization (CUSO) founded in 1983 with its headquarters in Tallahassee, Florida. USC is proud to be the first CUSO in the State of Florida. The mission of USC is to host quality products and services using the best of breed technology, with an emphasis on service and collaboration, to help our customers remain competitive and profitable.

USC has been helping credit unions get back in black since 1999. We can completely become your collection department or supplement your collection efforts.

OUR SYSTEM

STAFFING



Our staff trains and works with each client's collection system. We make a secure connection to the credit union's member financial database.

ONE SYSTEM



USC Collections uses a secure connection to your system ensuring a seamless and efficient collections experience while all your data stays with you.

REAL TIME INFORMATION



Your staff will benefit from access to real-time collection notes, ensuring that all credit union staff is easily aware of all collection efforts.

SERVICE EXCELLENCE



USC understands how valuable each member is to your institution. Our staff collects to bring delinquency down and to keep your members in good standing.

CRITICAL MEMBER DETAILS



View the latest updates by collectors to payment promises, member contact information, and other important member details.

WORKFLOW



As our staff works your account, we stay in continual communication with the credit union so all effort towards the members stays consistent.



ADDITIONAL FEATURES

- ✓ Letters, emails, and text, if legally permissible by your state laws, will be used in collection efforts.
- ✓ Repossession efforts are facilitated.
- ✓ Weekly or Monthly status meetings to ensure cohesive efforts.
- ✓ Loans and accounts are automatically assigned to collectors using the criteria you establish.
- ✓ Holistic approach to collections, decreasing delinquency, preventing charge off and maintaining healthy member relationships.

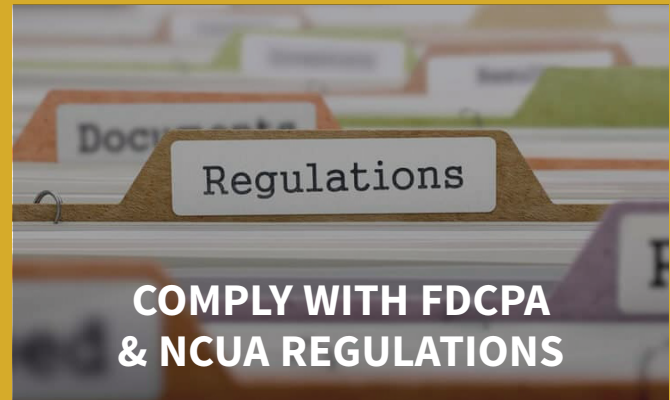
TESTIMONIALS

“ After our Collection Manager moved away, we needed to fill this very important position. Instead of hiring a new full time employee we started working with United Solution’s Collection Services. This was a wonderful decision! They hit the ground running and are always on top of everything that needs to be done. Communication with them is fast and easy. We have been very happy and highly recommend United Solutions Collection Services. ”

- Kathy Rye, President/CEO
Wheatland Federal Credit Union



**NO MORE LEAVING
MONEY ON THE TABLE**



**COMPLY WITH FDCA
& NCUA REGULATIONS**



TRAINED COLLECTIONS STAFF



**A SYSTEM THAT
WORKS FOR EVERYONE**