



Collections

Need Help Collecting?

No worries! United Solutions Company has a team of professional collectors on staff. With controlled access to your delinquent loans or negative shares, they call on your members with professional courtesy and obtain positive results! All interactions with members are documented within your core system for your review. United Solutions Company can completely become your collection department or supplement your collection efforts... we are open to customize your needs! We comply with the Fair Debt Collection Practices Act and NCUA confidentiality regulations.

At United Solutions Company we have our finger to the pulse of credit unions. We understand that collections is a vital aspect and retaining staff for this area can be stressful. More than ever, credit unions need a robust, flexible, cost-effective solution for managing their collection efforts. At United Solutions Company feel that this should be an aspect of the core system and not a third party bolt on which protects your software investment.

Since 1999, United Solutions Company (USC), Tallahassee, Florida, has provided a variety of collection services specifically for credit unions. Our staff has extensive collections and credit union experience and is managed by a veteran professional in the credit union industry. Our staff is bonded and insured through CUNA Mutual Insurance Society (CUMIS).

Services

- > Charge-off Loan Recovery
- > Daily Collection Activity
- > Skip Tracing Service
- > Courtesy Pay - NSF Recovery
- > Consultation and Training